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109.0017  
e-Make**JUN 23 2006****PATENT****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****Applicants:** Popillo et al.**Serial No.:** 10/036,801**Filed:** December 21, 2001**For:** SYSTEMS AND METHODS FOR INCREASING BUSINESS PRODUCTIVITY  
AND REVENUES BY IDENTIFYING CRITICAL INTERACTIONS  
RELATING TO CUSTOMERS**Group:** 3623**Examiner:** Choi, Peter H.

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Durham, North Carolina  
June 23, 2006**Commissioner for Patents**  
P.O. Box 1450  
Alexandria, VA 22313-1450**Amendment Transmittal****Sir:**

1. Transmitted herewith is an Amendment for the above-identified application, responsive to an Office Action dated February 1, 2006.

**FEES FOR CLAIMS AS AMENDED**

2.  No additional fee is required.
- The additional fee has been calculated as shown below:

10036801

06/26/2006 WABDELR1 00000045 501058

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CLAIMS AS AMENDED

	Claims Remaining After Amendment	Highest No. Previously Paid For	Present Extra	Rate		Additional Fee
Total Claims	17	-	20	0	x \$50.00 =	0.00
Independent Claims	3	-	3	0	x \$200.00 =	0.00
Multiple Dependent Claims		-			x \$360.00 =	
					<b>TOTAL</b>	<b>\$ 0.00</b>

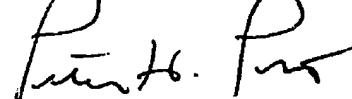
3.  Enclosed is our check for \$ \_\_\_\_\_ to cover the filing fee.

Charge the fee of \$ \_\_\_\_\_ to Law Offices of Peter H. Priest **Deposit Account No. 50-1058.**

Charge the fee of \$ 450 for a 2 month extension of time to Law Offices of Peter H. Priest **Deposit Account No. 50-1058.** This letter petitions for a 2 month extension of time to respond.

4.  The Commissioner is hereby authorized to charge any additional fees which may be required for this amendment, including any fee for extension of time or credit any overpayment to Law Offices of Peter H. Priest **Deposit Account No. 50-1058.**

Respectfully submitted,



Peter H. Priest  
Reg. No. 30,210  
Priest & Goldstein, PLLC  
5015 Southpark Drive, Suite 230  
Durham, NC 27713-7736  
(919) 806-1600